



www.sjsoftware.co.uk  
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### **SJ Software Support for Sage 50 Accounts and Sage 50cloud Accounts**

**Telephone Help Line:** Professional telephone support covering all aspects of Sage 50 Accounts from both a technical and accounting point of view. All of our support team are Sage Experts with vast experience across most industries and an extensive knowledge of Sage 50 Accounts and Sage 50cloud Accounts. The help line is open Monday – Friday from 8.30am to 5.30pm.

**E-mail Support:** You can e-mail us at your convenience with any queries either outside of office hours or simply if you prefer e-mail as a means of communication.

**Remote Support:** Please go to [www.sjsoftware.co.uk/support](http://www.sjsoftware.co.uk/support) and download the free Teamviewer Quick Support application. This allows us to dial in to your system and offer remote support.

**Data Corruption:** A data repair service is included as part of our Support. **Data corruption can be avoided by running file maintenance and backing up your Sage data – Please ensure that this routine is performed daily on your Sage data.**

**Data Protection:** We adhere to the General Data Protection Regulation (GDPR) at all times and promise to keep any sensitive information confidential. We are registered with the Information Commissioners Office, registration no. Z8689027.

#### Contact Details

**Head Office (6 Lines) – 01282 865500**

Email – [support@sjsoftware.co.uk](mailto:support@sjsoftware.co.uk)

**Sage Business Partner**